|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 产品名称 |  | | | 产品型号 | |  | | 生产单号 |  | | 客户编号 | |  |
| 产品阶段 |  | | | 投诉人 | |  | | 投诉日期 |  | | 接收日期 | |  |
| 出货日期 |  | | | 出货数量 | |  | | 退货数量 |  | | 不良比例 | |  |
| Discipline 1： | | 不良问题分析成员 | | | | | | | | | | | |
| 统筹人/职位： | | | | | | | | | | | | | |
| 其他小组成员/职位： | | | | | | | | | | | | | |
| Discipline 2： | | 不良问题描述 | | | | | | | | | | | |
| 描述：  对客户的影响：  涉及的范围： | | | | | | | | | | | | | |
| Discipline 3： | | 临时措施 | | | | | | | | | | | |
|  | | | | | | | | | | | | | |
| 开展日期： | | |  | | 责任人： | |  | | | 审核： | |  | |
| Discipline 4： | | 根本原因分析 | | | | | | | | | | | |
|  | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | |
| Discipline 5： | | 永久纠正措施 | | | | | | | | | | | |
|  | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | |
| 完成日期： | | |  | | 责任人： | |  | | | 审核： | |  | |
| Discipline 6： | | 纠正措施验证 | | | | | | | | | | | |
|  | | | | | | | | | | | | | |
| 完成日期： | | |  | | 验证人： | |  | | | 审核： | |  | |
| Discipline 7： | | 预防 | | | | | | | | | | | |
|  | | | | | | | | | | | | | |
| 完成日期： | | |  | | 责任人： | |  | | | 审核： | |  | |
| Discipline 8： | | 关闭 | | | | | | | | | | | |
|  | | | | | | | | | | | | | |
| 完成日期： | | |  | | 责任人： | |  | | | 审核： | |  | |

制表：